

# Who answers your 911 call or text?

In Orange County, 911 calls and texts are answered at one of seven primary Public Safety Answering Points (PSAPs), depending on your location and call volume. Orange County 911 telecommunicators are state-certified and highly trained to assist in helping you reach police, fire, or emergency medical services.

Municipalities that don't have their own PSAP work with one of the primary centers for answering and dispatch services.

Below you will find a list of municipalities and service areas and their assigned PSAP.

Orange County, FL	Who answers my 911 call or text?
<b>Apopka</b>	911 calls and texts are answered by the Apopka Police Department Non-emergency number: (407) 703-1757
<b>Bay Lake</b>	911 calls and texts are answered by the Orange County Sheriff's Office Non-emergency number: (407) 836-4357
<b>Belle Isle</b>	911 calls and texts are answered by the Orange County Sheriff's Office Non-emergency number: (407) 836-4357
<b>Town of Eatonville</b>	911 calls and texts are answered by the Apopka Police Department Non-emergency number: (407) 703-1757
<b>Edgewood</b>	911 calls and texts are answered by the Orange County Sheriff's Office Non-emergency number: (407) 836-4357
<b>Lake Buena Vista</b>	911 calls and texts are answered by the Orange County Sheriff's Office Non-emergency number: (407) 836-4357
<b>Maitland</b>	911 calls and texts are answered by the Apopka Police Department Non-emergency number: (407) 703-1757
<b>Town of Oakland</b>	911 calls and texts are answered by the Winter Garden Police Department Non-emergency number: (407) 656-3636
<b>Ocoee</b>	911 calls and texts are answered by the Winter Garden Police Department Non-emergency number: (407) 656-3636
<b>Orlando</b>	911 calls and texts are answered by the Orlando Police Department Non-emergency number: (321) 235-5300
<b>Orlando International Airport</b>	911 calls and texts are answered by the Greater Orlando Aviation Authority Non-emergency number: (407) 825-2065

<b>Unincorporated Orange County</b>	911 calls and texts are answered by the Orange County Sheriff's Office Non-emergency number: (407) 836-4357
<b>University of Central Florida (UCF)</b>	911 calls and texts are answered by the UCF Police Department Non-emergency number: (407) 823-3088
<b>Town of Windermere</b>	911 calls and texts are answered by the Winter Garden Police Department Non-emergency number: (407) 656-3636
<b>Winter Garden</b>	911 calls and texts are answered by the Winter Garden Police Department Non-emergency number: (407) 656-3636
<b>Winter Park</b>	911 calls and texts are answered by the Winter Park Police Department Non-emergency number: (407) 644-1212 or (407) 644-1313